

okuma Warranty Claim Form

Name:

Address:

..... State: Postcode:

Daytime Phone:

Email Address:

Using the check boxes below, describe what is happening with your with your reel. If the problem does not appear below, please use the Comments / Instructions box to describe the problem in detail. Return this form with a copy of your proof of purchase to the address supplied below.

Reel Model: **Date of Purchase:**

Frame / Body

- Bent
- Corroded
- Cracked
- Finish Peeling

Drag

- Jerks
- Slips
- Rough
- Too light
- Too tight

Anti Reverse

- Slipping
- Handle goes backward
- Switch Broken
- Won't engage
- Won't disengage

Bail

- Bail arm bent
- Bail arm broken
- Bail arm trip
- Cuts line
- Bail binding

Spool

- Wobbling
- Corroded
- Cracked
- Bent / Distorted
- Does not free spool
- Noisy when casting

Gears

- Rough
- Binding
- Noisy

Clutch / Thumb Bar

- Does not work
- Won't engage
- Won't disengage

Handle

- Bent
- Binding
- Corroded
- Missing

Comments / Instructions:

IF NOT COVERED BY WARRANTY -

- Quote Required
- Service & Repair

Credit Card Details (check one) Visa Mastercard

Name:

Card Number: CSC:

Expiration Date:

Shipping

\$15 Flate rate throughout Australia. All orders ship via courier unless otherwise Specified.

Tackle Tactics Pty Ltd - Okuma Service Centre

PO Box 7012, Brendale QLD 4500
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 E: service@tackletactics.com.au

